

Terms and Conditions – “Refer a Friend” Campaign

By using our online shop’s “Refer a Friend” campaign, you agree to the following terms and conditions:

1. Eligibility

The campaign is exclusively open to individuals with a valid customer account in our online shop.

2. How the campaign works

Participating customers receive a personal referral link, which can be accessed in their customer account. For the first successful order of a referred new customer, you will receive a voucher worth £100 as a thank you, provided the following conditions are met:

- The referred friend did not previously have an active account with us,
- the order has a minimum order value of £200 (discounts are taken into account),
- the order was not cancelled or returned,
- there is no violation of these terms and conditions.

If the referred friend uses the referral link, they automatically receive a 10% discount on their first order, provided the minimum order value of £200 is met. The discount is deducted directly in the shopping cart.

The referral voucher is allocated once the order status is “Done” and after a minimum review period of 14 days. The voucher is automatically sent by email and can also be viewed in the customer account.

The referrer may refer as many friends as they wish; however, only the first order of each friend is eligible. Further orders from the same friend do not entitle the referrer to additional vouchers.

The referral voucher can be redeemed on a future order with a minimum order value of £300 (discounts taken into account).

3. Misuse & Fraud Prevention

Misuse (e.g. fake accounts, multiple registrations) is strictly prohibited. We reserve the right to:

- revoke vouchers retroactively,
- exclude users from the campaign,
- take legal action.

4. Validity & Combination

Vouchers are valid for 12 months from the time of allocation.
They cannot be combined with other discounts or promotions.
Only one voucher can be redeemed per order.

5. Data Protection

To participate, we process personal data (e.g. name, email address, referral history) solely in accordance with Art. 6(1) GDPR (performance of a contract or legitimate interest). Further details can be found in our privacy policy.

6. Termination of the Campaign

Green Box reserves the right to terminate the “Refer a Friend” campaign at any time or to replace it with another campaign.

7. Modification & Termination of the Campaign

Green Box reserves the right to make changes or additions to these terms and conditions or to other processes described in them for the “Refer a Friend” campaign at any time. Claims for damages by participants against Green Box due to statutory or country-specific changes are excluded.

Changes or additions to these terms and conditions will be announced by publication on the website.

8. Disclaimer

The operator accepts no liability for technical disruptions, delays in voucher allocation, or the availability of the referral link.

Status: 6 August 2025